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**SECTION 3 - SERVICE OFFERINGS****3.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

**3.1.1 Application of Business and Residential Rates**

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
  3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.



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1114-F South Winter Street, Adrian, Michigan 49221

**SECTION 3 - APPLICATION OF RATES, CONT'D.****3.1 General, Cont'd.****3.1.1 Application of Business and Residential Rates, Cont'd.**

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

**3.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.



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**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.2 Charges Based on Duration of Use, Cont'd**

**3.2.1 Applicable Rate Periods**

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* To, but not including



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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1** Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.



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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.4 Calculation of Distance**

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$



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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.5 Directory Listings**

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.



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                                         1114-F South Winter Street, Adrian, Michigan 49221



**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.7 Basic Local Exchange Service**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

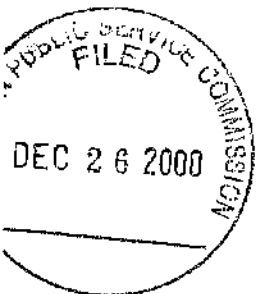
Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

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**SECTION 3 – SERVICE OFFERINGS, CONT'D****3.7 Basic Local Exchange Service****Primary Basic Local Exchange Service**

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Pursuant to MCL 484.2304, as amended, and the Michigan Public Service Commission's December 20, 2005 order in Case No. U-14731, the Company's Primary Basic Local Exchange Service ("Primary Service") is available to residential customers only for voice telecommunications services for the maximum of 12,000 outgoing minutes per month. Residential customers may not use the Primary Service for purpose of Internet access. The Primary Basic Local Exchange Service includes the following services and features:

- Access to local dial tone
- Access to E911, operator and directory services
- 100 outgoing local calls per month up to 12,000 minutes per month
- Unlimited incoming local calls

**Rates and Charges****1. Monthly Recurring Charge**

Monthly Charge Per Line:  
\$ 19.78

**2. Nonrecurring ebarges**

Nonrecurring charges, as set forth in Section 4.2, apply.

**3. Surcharge for Excess Calls**

Monthly local usage in excess of 100 outgoing calls will be assessed a surcharge of \$ 0.044 per call.

**4. Surcharge for Excess Minutes**

Monthly local usage in excess of 12,000 outgoing minutes per month will be assessed a surcharge of \$ 0.04 per minute.

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Issued Under Authority of PA 235 of 2005 and Commission's December 20, 2005 Order in Case No. 14731

Issued: January 19, 2005

Effective: April 1, 2006

Issued by: Joe Mattausch, President  
1114-F South Winter Street,  
Adrian, Michigan 49221

**Exemption**

A person with disabilities or who is voluntarily providing a service for an organization classified by the internal revenue service as a section 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.8 Operator and Directory Assistance Service**

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

Directory Assistance Calls will be assessed per-call charges as per Section 4.12 below.

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Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

Local Operator Service enables callers to obtain information or to assist callers in placing calls. Callers access the service by dialing "O." The customer will be charged for each operator service event as per Section 4.11 below.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.9 IntraLATA and InterLATA Presubscription (Cont'd)**

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3. Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, D, or E for intraLATA or interLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA or interLATA toll carrier at any time subject to charges specified in Section 4.8 .

4. Customer Notices

On request, the Company will advise subscribers of the availability of intraLATA and/or interLATA presubscription, a description of intraLATA and/or interLATA toll presubscription, how to make an intraLATA and/or interLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA and/or interLATA toll carrier.

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